

# RJ Lee Group *connect*

RJ Lee Group connect is a free web-based service that connects customers directly to their laboratory project data. From chain of custody entry to final reports, connect serves as a repository of information and provides users real-time project updates. This innovative solution was engineered to improve efficiency, lower turnaround time, and reduce your costs.

## RJLG *connect* features

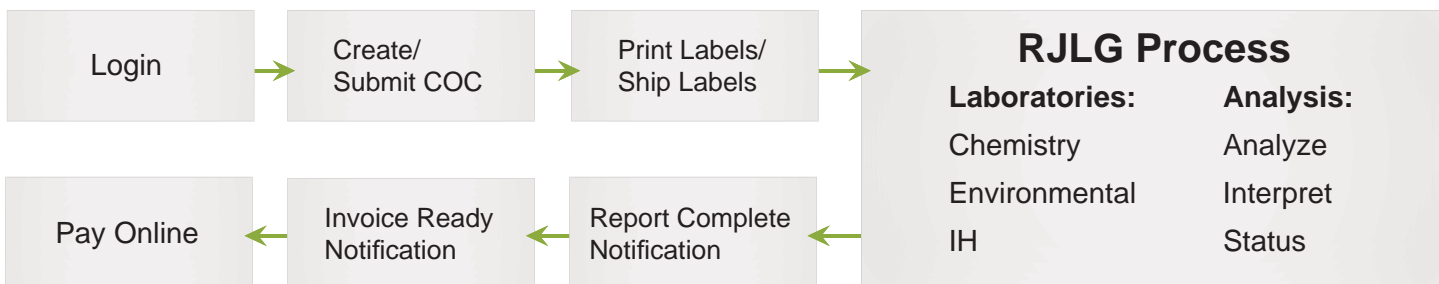
- ❖ Simplified chain of custody (COC)
- ❖ Complete data repository
- ❖ Instant email report notifications
- ❖ Online status tracking
- ❖ Ability to view reports and invoices
- ❖ Built-in shipping labels
- ❖ Online payment processing
- ❖ Data integration with RJ Lee Group's eLIMS

## RJLG *connect* benefits

- ❖ Easy to use & easy to access
- ❖ Real-time status updates
- ❖ Improved turn-around times
- ❖ Promotional discount programs
- ❖ Free shipping based on sample volume

## Enhancing Customer Experience

RJ Lee Group connect was designed to be a simple and intuitive process for our customers and managers. The diagram below depicts the high-level steps within the connect process which was built around our core competencies, labs, scientists, and technologies. This approach provides our labs with your information in a timelier manner resulting in a quicker analysis turnaround time. RJ Lee Group connect provides a faster service while providing you with real-time access to the status of your sample and final report.



## Software Development: State-of-the-Art Methodologies

RJ Lee Group connect was developed by our Information Technology staff using Web 2.0 technologies. The team combines Model Driven Architecture and Agile Development Process as core competencies in our methodology. The end result of this approach is an extremely easy-to-use software service with reliable connectivity and secure access, streamlining the laboratory workflow and neatly presenting you with the information you need to drive your business.

[Register](#)

[Login](#)

## CONTACT

Connect with an expert

1.800.860.1775

[www.rjlg.com](http://www.rjlg.com)